Elina Do: Interview with anonymous citizen who has been a victim of theft

1. Is this application something you would find useful?

Yes, because the internet is so vast. So having a place for like the local police stuff is very convenient.

1. Do you think that the application is useful enough for it to be produced or do you think that its a waste of time?

Yes it is, because although paper is handy for those who don’t have access to technology. It being a mobile application allows it to have future revisions and saves on paper waste as well.

1. After looking at mock-up, are there any features that you wish we had, that we may have forgotten?

A title or thumbnail above the QR code that may provide some context. That way the user knows what they are downloading onto their phones. Also, a date of creation or when it was last updated for reassurance that it is up-to-date. Having a phone number on the QR page is an option. Also having a text message option.

1. Are there any features that you think are unnecessary?

No

1. When you talked to the police after your encounter with the thief, did you have trouble keeping track of the paperwork or following up with the officer?

Yes, because I don’t like keeping track of loose paperwork and I think I lost my resources paper, but I did not have any trouble contacting the officer because I put his phone number in my phone right away.

1. What do you think of the app?

I think it is a good way to centralize information that could help future victims of any incidents.

Andrew Nguyen: Interview with Steven Hamersky Newton Police Officer

1. Is this application something you would find useful?

I definitely find it useful. It would be a good way for victims involved to be able to see any updates with their cases. Oftentimes victims don’t have the ability to see any updates for their cases because officer numbers are short and call loads are high.

1. Do you think that the application is useful enough for it to be produced or do you think that it's a waste of time?

I think it could be useful, the only issue comes to the data entry portion. Officers already have to make and type the reports, more data entry would be more time consuming.

1. After looking at the mock-up, are there any features that you wish we had, that we may have forgotten?

I don’t believe so.

1. Are there any features that you think are unnecessary?

I don’t believe so.

**Abdulrahman Alharbi Interviews citizen:**

Questions asked:

1: Do you think that the current way of exchanging information between the officers and the citizens is effective?

Reply: I think the way of exchanging the information right now needs to be modernized. So, officers do not need to take papers with them. They could use their phone or tablets to do tickets or share information to citizens that are in need for the information fast and safe.

2: What would you suggest as a solution for exchanging information between officers and citizens?

Reply: I think having an application that can be used from the officers phones to send and receive information between citizens and officers. Will be really helpful since everyone has a phone with them.

3: Here is a prototype that I have worked on for a school project to help in solving the exchange of information between citizens and officers. What do you think about it?

Reply: This looks like a very good application, simple and easy to use.

4: What do you think of exchanging the information using the QR code and email? Is it enough?

Reply: Most people use email and having QR code is time efficient. Because its faster than writing an email body and title and getting emails from people. With QR code you can just scan the QR code and get to the information right away.

**Dhari Alenezi Interviews citizen:**

Questions:

1: What do you think about the idea?

Reply: It is a good idea

2: If you are a policeman, do you think that you will find this app useful?

Reply: Yes, I would use it if I was a policeman, because I think the old method is old school.

3: What do you think about the way of exchanging information provided within the application?

Reply: Now almost everyone has a smartphone, I like the QR code way. It will help me to save the case on my smartphone. So, I won't lose it.

4: Are there any features that you think are unnecessary?

Reply: No

5: Do you have any suggestions?

Reply: You can add more ways of exchanging information. Like using NFC, same as the apple pay.